



PROFILE

You represent an insurer or insurance brokerage. Your agencies are spread throughout the country, and all agency applications are consolidated at the corporate office. Agency users frequently complain of long connection times and application malfunctions, which always happen to occur during the same hours. **You suspect a heavily overloaded infrastructure and an undersized network architecture.** As your infrastructure monitoring is not detailed enough, you don't have the same visibility as when the servers were hosted in agencies and easily identifiable.

GOAL

You want not only to be able to view your applications again now that they have become wide-area network applications due to consolidation, but also to set up server, network and application behavior monitoring in order to anticipate the growth in network traffic and application use.

Monitoring of cloud based applications

With just one H5 unit installed on the corporate office's WAN access point, using H5-Performance Reporter features like monitored objects you will once again be able to instantly view all incoming and outgoing traffic from the central servers to the agencies, as well as the applications that constitute it.

Analyzing the metrics SRT and CST (Server Response Time and Connection Setup Time) lets you identify down to the minute which servers are experiencing slowdowns and which agencies and applications are affected and to objectively determine which server or network upgrades are needed to remedy those problems.

Alerts for excessive response times and daily, weekly, and monthly reports may be created to give the CIO and Helpdesk more visibility, through the H5-Performance Reporter, which permit to have a traffic monitoring in real time and an accurate history of traffic.

